

From: Shirley C Willihnganz
To: Felner, Robert
CC: Billingsley, Dale B; Hibbs, Vicky K; Howe, Karen R; Ramsey, James R
Date: 10/25/2006 2:32 PM
Subject: Student Concern

Robert,

The president's office received a note from a student who indicates he is representing others, and who indicates that he believes that students have been misled regarding program requirements for the school counseling program. The note is long, but basically, the case is this: CEHD advised student to look on the web for program information. Web says program is 36 hours long and UofL can temporarily certify those who have completed 24 hours. Now, students have received a pamphlet stating that provisional certification isn't possible until 45 hours have been completed. Note that this suggests that program is 45, not 36 hours.

So, student's point is that CEHD referred him to web, but program requirements don't match the web specifications. He says that dean's office has told him that requirements in the pamphlet are state law. Student's point is that outdated information is on the web page, and he made decisions based on that, assuming they were correct since he was sent there by the school. There are a number of references to students contacting outside agencies, but this student wants to know what president's office can do to solve the problem.

I'm sending the student a note asking him to work with Prafula, and telling him that we're looking into it, but wanted to give you a heads up and ask for explanation.

Thanks.